

**CENTRAL FLORIDA PAIN MANAGEMENT  
PATIENT REGISTRATION INFORMATION**

PATIENT NAME \_\_\_\_\_ D.O.B \_\_\_\_\_ AGE \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

TELEPHONE \_\_\_\_\_ SS # \_\_\_\_\_ MALE \_\_\_\_\_ FEMALE \_\_\_\_\_

E-MAIL ADDRESS \_\_\_\_\_ CELL \_\_\_\_\_

EMPLOYER \_\_\_\_\_ OCCUPATION \_\_\_\_\_ PHONE \_\_\_\_\_

MARITAL STATUS: MARRIED \_\_\_\_\_ SINGLE \_\_\_\_\_ DIVORCED \_\_\_\_\_ SEPARATED \_\_\_\_\_ WIDOWED \_\_\_\_\_

SPOUSE NAME \_\_\_\_\_ S.S # \_\_\_\_\_ D.O.B. \_\_\_\_\_

PERSON TO NOTIFY IN CASE OF EMERGENCY \_\_\_\_\_

PHONE \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_

**PRIMARY INSURANCE:** \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ POLICY \_\_\_\_\_

GROUP \_\_\_\_\_ INSURER \_\_\_\_\_

**SECONDARY INSURANCE:** \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ POLICY \_\_\_\_\_

GROUP \_\_\_\_\_ INSURER \_\_\_\_\_

**IF WORK RELATED INJURY, PLEASE FILL OUT THE FOLLOWING INFORMATION:**

CONTACT PERSON \_\_\_\_\_ PHONE \_\_\_\_\_

NAME OF EMPLOYER AT TIME OF INJURY \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

NAME OF INSURANCE COMPANY \_\_\_\_\_

DATE OF ACCIDENT \_\_\_\_\_

**Continued on back**

**CENTRAL FLORIDA PAIN MANAGEMENT**  
**Responsibility of Payment Agreement**

I understand that Central Florida Pain Management will verify my insurance Benefits. I also understand at time of verification my insurance company provides Central Florida Pain Management with a disclaimer that states “Verifying benefits does not guarantee payment of services rendered”

I understand that if Central Florida Pain Management does not participate with my insurance carrier and is not required to file my insurance claim but will do so as a courtesy.

I understand that should my insurance deny or not pay the entire balance due for any reason (e.g. deductible, co-pays, non-covered services, over usual & customary rates “UCR”, etc..) I will be held responsible and will make arrangements for payment on my account as soon as I receive notice from Central Florida Pain Management.

In the event I do not pay my account balance or fail to make arrangements for payments I understand that my account is subject to be turned over to a collection agency. I will be responsible for any additional costs of collection and any reasonable attorney fees.

I understand if my insurance carrier or coverage should change or terminate during the course of treatment I am responsible for informing Central Florida Pain Management of such changes.

\_\_\_\_\_  
Patient Name (Please Print)

\_\_\_\_\_  
(If a minor) Guarantor’s Name (Please Print)

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
(If a minor) Guarantor Signature

# CENTRAL FLORIDA PAIN MANAGEMENT CONSULTATION AND EVALUATION

**The Villages**  
1503 Buenos Aires Blvd Bldg 150  
The Villages, FL 32159  
Phone: 352-750-5882  
Fax: 352-750-9947

**Leesburg**  
704 Doctors Court, Suite 101  
Leesburg, FL 34748  
Phone: 352-750-5882  
Fax: 352-750-9947

Date: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_ Sex: \_\_\_M \_\_\_F

Family Physician: \_\_\_\_\_ City: \_\_\_\_\_

Where is your pain located? \_\_\_\_\_

Does it go anywhere else? \_\_\_\_\_

How long have you had it? \_\_\_\_\_

Did your pain result from: \_\_\_Accident \_\_\_Cancer \_\_\_Fall \_\_\_Injury at work Other: \_\_\_\_\_

Do you have a lawsuit going on or pending, or are you hiring an attorney regarding this matter? \_\_\_YES \_\_\_NO

Intensity of your pain (*Circle one*) 0 1 2 3 4 5 6 7 8 9 10  
No pain Moderate Pain Worst pain you can imagine

How does this pain feel? \_\_\_Burning \_\_\_Aching \_\_\_Stabbing \_\_\_Stinging \_\_\_Throbbing \_\_\_Sharp  
\_\_\_Tingling \_\_\_Numbness Other: \_\_\_\_\_

Is the pain always present or is it off and on? \_\_\_\_\_

What increases your pain? \_\_\_Sitting \_\_\_Walking \_\_\_Lying down \_\_\_Lifting \_\_\_Standing \_\_\_Bending  
\_\_\_Change in position \_\_\_Weather Changes Other \_\_\_\_\_

Does this pain awaken you from sleep? \_\_\_YES \_\_\_NO How often? \_\_\_\_\_

Do you use: \_\_\_Cane \_\_\_Wheelchair \_\_\_Brace \_\_\_Orthopedic Shoes \_\_\_Crutches \_\_\_Walker  
\_\_\_Quad Cane \_\_\_Artificial Limb Other \_\_\_\_\_

What do you do to feel better? \_\_\_\_\_

List pain medications you have used in the past:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Did it help?

\_\_\_YES \_\_\_NO  
\_\_\_YES \_\_\_NO  
\_\_\_YES \_\_\_NO  
\_\_\_YES \_\_\_NO

How active are you (circle one)?

0 Bed Ridden      1 Very Limited      2 Limited      3 Normal      4 Active      5 Very Active

What Pain Treatments have you had? (Mark all that apply)

- Nerve Blocks/ Epidural injections
- Physical Therapy
- TENS
- Acupuncture
- Massage Therapy
- Hypnotherapy
- Biofeedback
- Psychotherapy or Psychiatric Care
- Chiropractic
- Other \_\_\_\_\_

Did it help?

- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**
- \_\_\_ **YES** \_\_\_ **NO**

List Surgeries for Pain: \_\_\_\_\_

Allergies: \_\_\_\_\_

**Past Medical History (Check all that apply)**

- Heart Problems**                    \_\_\_ YES \_\_\_ NO
- Angina                                \_\_\_ YES \_\_\_ NO
  - High Blood Pressure                \_\_\_ YES \_\_\_ NO
  - Heart Attack                         \_\_\_ YES \_\_\_ NO
  - Date \_\_\_\_\_
  - Congestive Heart                    \_\_\_ YES \_\_\_ NO
  - Heart Surgery                        \_\_\_ YES \_\_\_ NO
  - Irregular Heartbeat                 \_\_\_ YES \_\_\_ NO
  - Pacemaker                          \_\_\_ YES \_\_\_ NO
  - Other \_\_\_\_\_

- Neurological Problems**            \_\_\_ YES \_\_\_ NO
- Headache                            \_\_\_ YES \_\_\_ NO
  - Stroke                                \_\_\_ YES \_\_\_ NO
  - Head Injury                         \_\_\_ YES \_\_\_ NO
  - Seizures/Convulsions                \_\_\_ YES \_\_\_ NO
  - Polio                                 \_\_\_ YES \_\_\_ NO
  - Multiple Sclerosis                    \_\_\_ YES \_\_\_ NO
  - Memory Loss                         \_\_\_ YES \_\_\_ NO
  - Visual Disturbance                 \_\_\_ YES \_\_\_ NO
  - Nose Bleeds                         \_\_\_ YES \_\_\_ NO
  - Hard of Hearing                        \_\_\_ YES \_\_\_ NO

- Digestive Problems**                \_\_\_ YES \_\_\_ NO
- Ulcers                                \_\_\_ YES \_\_\_ NO
  - Hepatitis                            \_\_\_ YES \_\_\_ NO
  - Gallbladder                         \_\_\_ YES \_\_\_ NO
  - Hiatal Hernia                        \_\_\_ YES \_\_\_ NO
  - Diverticulitis                        \_\_\_ YES \_\_\_ NO
  - Colitis                                \_\_\_ YES \_\_\_ NO
  - Crohn's Disease                      \_\_\_ YES \_\_\_ NO
  - Pancreatitis                         \_\_\_ YES \_\_\_ NO
  - Cirrhosis                            \_\_\_ YES \_\_\_ NO
  - Liver Disease                        \_\_\_ YES \_\_\_ NO
  - Other \_\_\_\_\_

- Musculoskeletal Problems**        \_\_\_ YES \_\_\_ NO
- Arthritis                            \_\_\_ YES \_\_\_ NO
  - Fracture                             \_\_\_ YES \_\_\_ NO
  - Phlebitis                            \_\_\_ YES \_\_\_ NO
  - Fibromyalgia                        \_\_\_ YES \_\_\_ NO
- Endocrine Problems**                \_\_\_ YES \_\_\_ NO
- Diabetes                             \_\_\_ YES \_\_\_ NO
  - Insulin Dependent                 \_\_\_ YES \_\_\_ NO
  - Hypothyroid (slow)                \_\_\_ YES \_\_\_ NO
  - Hyperthyroid (over-active)        \_\_\_ YES \_\_\_ NO

- Bleeding Problems**                \_\_\_ YES \_\_\_ NO
- Anemia                                \_\_\_ YES \_\_\_ NO
  - Sickle Cell Disease                 \_\_\_ YES \_\_\_ NO
  - Clotting Abnormalities             \_\_\_ YES \_\_\_ NO

- Respiratory Problems**            \_\_\_ YES \_\_\_ NO
- Asthma/Wheezing                    \_\_\_ YES \_\_\_ NO
  - Bronchitis                         \_\_\_ YES \_\_\_ NO
  - Emphysema                         \_\_\_ YES \_\_\_ NO
  - Pneumonia                         \_\_\_ YES \_\_\_ NO
  - Sinus Infection                     \_\_\_ YES \_\_\_ NO

**Have you ever had any of the following?**

Loss of Kidney Function  YES  NO  
Kidney Stone  YES  NO  
Sexually Transmitted Disease  YES  NO  
Bowel Incontinence  YES  NO  
Bladder Incontinence  YES  NO

**Review of Systems (check all that apply)**

Chest Pain  Shortness of Breath  
 Heart Murmur  Constipation  
 Diarrhea  Vomiting Blood  
 Blood in Stool  Fainting  
 Dizziness  Blood in Urine  
 Jaundice

List all surgical Procedures you have had and when:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you ever had Cancer:  Yes  No  
If yes, where? \_\_\_\_\_

\_\_\_\_\_

Treatment: Surgery Chemo Radiation

**Social History**

Tobacco products  YES  NO # Packs/day \_\_\_\_\_ How long? \_\_\_\_\_ Quit # years \_\_\_\_\_  
Alcohol  YES  NO How much per day? \_\_\_\_\_

Have you ever been treated for or had a problem with alcohol or drugs?  YES  NO

Have you ever used recreational drugs?  YES  NO Which?: \_\_\_\_\_

Current Occupation: \_\_\_\_\_

Previous Occupation \_\_\_\_\_

Marital Status: \_\_\_\_\_

Lives With? \_\_\_\_\_

List all the medications you are currently taking with dosages.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please list your family medical problems  
(Cancer, heart disease, diabetes, etc.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Diagnostic Studies**

X-Ray  CT Scans  Bone Scans  
 Myelogram  MRI  EKG  
 EMG/Nerve conduction Studies  
 Blood work - why? \_\_\_\_\_  
Other \_\_\_\_\_

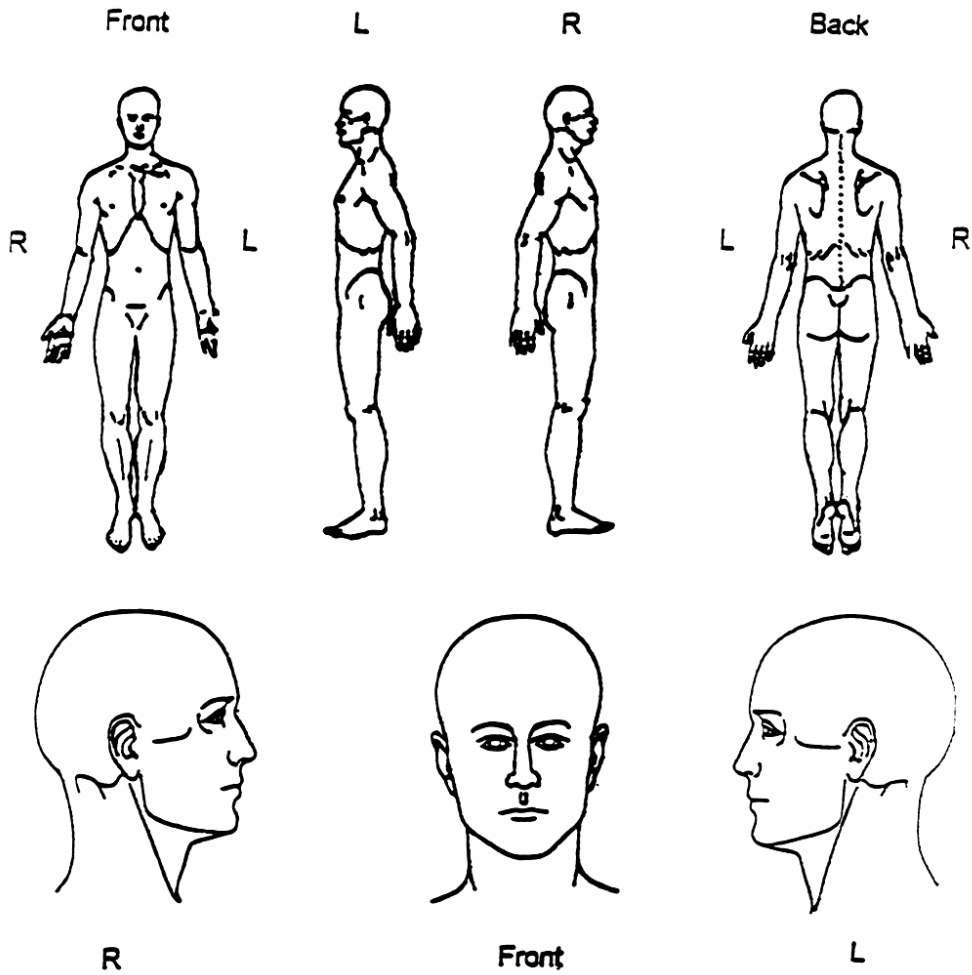
**Psychiatric:**

Hospitalization  
 Depression  
 Bipolar  
 Suicide thought or attempt

**What are your expectations about us and goals for your pain management?** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Use these drawings to show where your pain is.



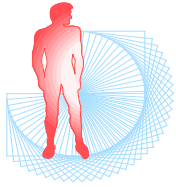
I have answered all questions to the best of my ability. I authorize and give my consent for Central Florida Pain Management Center to evaluate and treat my condition for which I have been referred. I understand that all information will be kept confidential and will not be given out unless authorized by me to do so in writing.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
(Person authorized to consent for patient)

\_\_\_\_\_  
Date



# CENTRAL FLORIDA PAIN MANAGEMENT

## PATIENT CONSENT FORM

### Addition to HIPAA Notice of Privacy Practices

The Department of Health and Human Services has established a "Privacy Rule" to help ensure that the privacy of personal healthcare information is protected. The "Privacy Rule" was also created to provide a standard for certain healthcare providers to obtain their patients' consent for use and disclosure of their health information to carry out treatment, payment, or healthcare operations.

As our patient, we want you to know that we respect the privacy of your personal medical records and will do all we can to secure and protect that privacy. We strive always to take reasonable precautions to protect your privacy. When it is appropriate and necessary, we provide the minimum information necessary only to those we feel are in need of your healthcare information and information about treatment, payment, or healthcare operation, in order to provide your healthcare needs.

There are times when you may wish other family members and friends to inquire about your appointments or have access to your medical information. We will not release any information to anyone that is not listed below. If you wish us to leave messages on answering machines/voicemail other than to say "please call us back," please indicate this also.

Answering Machine/Voicemail: \_\_\_\_\_ Do not leave message other than to return our call  
\_\_\_\_\_ You may leave messages with information

List any family member or others you wish to have access to your records, for example, who may call us regarding your condition or who may call for you. **We will not release information to spouses or children unless you list them below.** We will require signed releases from you for anyone wanting access to your records other than the insurance companies you have listed with us, your healthcare provider as necessary for your care, or persons listed below.

Name	How related to you
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

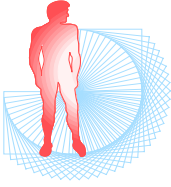
I acknowledge that I have received a copy of Central Florida Pain Management's Notice of Privacy Practices. This notice describes how Central Florida Pain Management may use and disclose my protected healthcare information, certain restrictions on the use and disclosure of my healthcare information, and rights I may have regarding my protected healthcare information. I also understand that I may revoke this authorization at any time or receive a copy of this authorization.

PRINTED NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

**The Villages**  
1503 Buenos Aires Blvd # 150  
Lady Lake, FL 32159  
Phone: 352-750-5882  
Fax: 352-750-9947

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704 Doctors Court, Suite 101  
Leesburg, FL 34748  
Phone: 352-750-5882  
Fax: 352-750-9947



# CENTRAL FLORIDA PAIN MANAGEMENT

## Consent to Release Information

FACILITY RELEASING INFORMATION: \_\_\_\_\_

PATIENTS FULL NAME: \_\_\_\_\_

PATIENTS ADDRESS: \_\_\_\_\_

PATIENTS DATE OF BIRTH: \_\_\_\_\_

PURPOSE FOR RELEASE OF INFORMATION: \_\_\_\_\_

### INFORMATION AND/OR REPORTS TO BE RELEASED:

I do hereby release the above facility releasing information from all legal liability that may arise from the release of information, including psychiatric, alcohol, substance abuse, HIV testing, ARC, or AIDS information.

I understand that this consent is subject to revocation by me at anytime except to the extent that action has been taken based on this authorization. I understand that this authorization shall expire without my express revocation, 90 days after the affixed below.

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE OF PATIENT

\_\_\_\_\_  
Relation if signed by other than patient

\_\_\_\_\_  
DATE

\_\_\_\_\_  
WITNESS

### NOTICE

#### TO ACCOMPANY RELEASE OF ALCOHOL AND SUBSTANCE ABUSE RECORDS

This information has been disclosed to you from records whose confidentiality is protected by Federal Law. Federal Law regulation (42 CFR, Part2) prohibits you from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by such regulations.

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1503 Buenos Aires Blvd # 150  
Lady Lake, FL 32159  
Phone: 352-750-5882  
Fax: 352-750-9947

**Leesburg**  
704 Doctors Court, Suite 101  
Leesburg, FL 34748  
Phone: 352-750-5882  
Fax: 352-750-9947

We Can Help You®

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW **CENTRAL FLORIDA PAIN MANAGEMENT** MAY USE AND DISCLOSE YOUR HEALTHCARE INFORMATION AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Central Florida Pain Management is required by law to maintain the privacy of your protected health information. This information consists of all records related to your health, including demographic information, either created by **CFPM** or received by **CFPM** from other healthcare providers.

We are required to provide you with notice of our legal duties and privacy practices with respect to your protected health information. These legal duties and privacy practices are described in this Notice. **CFPM** will abide by the terms of this Notice, or the Notice currently in effect at the time of the use or disclosure of your protected health information.

**CFPM** reserves the right to change the terms of this Notice and to make any new provisions effective for all protected health information that we maintain. Patients will be provided a copy of any revised Notices upon request. An individual may obtain a copy of the current Notice from our office at any time.

### Uses and Disclosures of Your Protected Health Information not requiring Your Consent

**CFPM** may use and disclose your protected health information, without your written consent or authorization, for certain treatment, payment and healthcare operations. There are certain restrictions on uses and disclosures of treatment records, which include registration and all other records concerning individuals who are receiving, or who at any time have received services for mental illness, develop mental disabilities, alcoholism, or drug dependency. These are also restrictions on disclosing HIV test results.

#### Treatment may include:

- Providing, coordinating, or managing healthcare and related services by one or more healthcare providers;
- Consultations between healthcare providers concerning a patient;
- Referrals to other providers for treatment;
- Referrals to nursing homes, foster care homes, or home health agencies;

For example, **CFPM** may determine that you require the services of a specialist. In referring you to another doctor, **CFPM** may share or transfer your healthcare information to that doctor.

#### Payment activities may include:

- Activities undertaken by **CFPM** to obtain reimbursement for services provided to you;
- Determining your eligibility for benefits or health insurance coverage;
- Managing claims and contacting your insurance company regarding payment;
- Collection activities to obtain payment for services provided to you;
- Reviewing healthcare services and discussing with your insurance company the medical necessity of certain services or procedures, coverage under your health plan, appropriateness of care, or justification of charges;
- Obtaining pre-certification and pre-authorization of services to be provided to you.

For example, **CFPM** will submit claims to your insurance company on your behalf. This claim identifies you, your diagnosis, and the services provided to you.

#### Healthcare operations may include:

- Contacting healthcare providers and patients with information about treatment alternatives;
- Conducting quality assessment and improvement activities;
- Conducting outcomes evaluation and development of clinical guidelines;
- Protocol development, case management, or care coordination;
- Conducting or arranging for medical review, legal services, and auditing functions.

For example, **CFPM** may use your diagnosis, treatment, and outcome information to measure the quality of the services that we provide, or assess the effectiveness of your treatment when compared to patients in similar situations.

**CFPM** may contact you, by telephone or mail, to provide appointment reminders. You must notify us if you do not wish to receive appointment reminders.

We may not disclose your protected health information to family members or friends who may be involved with your treatment or care without your written permission. Health information may be released without written permission to a parent, guardian, or legal custodian of a child; the guardian of an incompetent adult; the healthcare agent designated in an incapacitated patient's healthcare power or attorney; or the personal representative or spouse of a deceased patient.

There are additional situations when **CFPM** is permitted or required to use or disclose your protected health information without your consent or authorization.

Examples include the following:

- As permitted or required by law.  
In certain circumstances we may be required to report individual health information to legal authorities, such as law enforcement officials, court officials, or government agencies. For example, we may have to report abuse, neglect domestic violence or certain physical injuries. We are required to report gunshot wounds or any other wound to law enforcement officials if there is reasonable cause to believe that the wound occurred as a result of a crime.  
Mental health records may be disclosed to law enforcement authorities for the purpose of reporting an apparent crime on our premises.
- For public health activities.  
We may release healthcare records, with the exception of treatment records, to certain government agencies or public health authority authorized by law, upon receipt of written request from that agency. We are required to report positive HIV test results to the state epidemiologist. We may also disclose HIV results to other providers or persons when there has been or will be risk of exposure.

We may report to the state epidemiologist the name of any person known to have been significantly exposed to a patient who tests positive for HIV. We are required by law to report suspected child abuse and neglect and suspected abuse of an unborn child, but cannot disclose HIV test results in connection with the reporting or prosecution of alleged abuse or neglect. We may release healthcare records, including treatment records and HIV test results, to the Food and Drug Administration when required by federal law. We may disclose healthcare records, except for HIV test results, for the purpose of reporting elder abuse or neglect, provided the subject of the abuse or neglect agrees, or if necessary to prevent serious harm. Records may be released for the reporting of domestic violence if necessary to protect the patient or community from imminent and substantial danger.

- For health oversight activities.  
We may disclose healthcare records, including treatment records, in response to a written request by any federal or state governmental agency to perform legally authorized functions, such as management audits, program monitoring and evaluation, and facility or individual licensure or certification. HIV test results may not be released to federal or state governmental agencies, without written permission, except to the state epidemiologist for surveillance, investigation, or to control communicable diseases.
- Judicial and Administrative Proceedings  
Patient healthcare records, including treatment records and HIV test results, may be disclosed pursuant to a lawful court order. A subpoena signed by a judge is sufficient to permit disclosure of all healthcare records except for HIV test results.
- For activities related to death.  
We may disclose patient healthcare records, except for treatment records, to a coroner or medical examiner for the purpose of completing a medical certificate or investigating a death. HIV test results may be disclosed under certain circumstances.
- For research.  
Under certain circumstances, and only after a special approval process, we may use and disclose your health information to help conduct research.
- To avoid a serious threat to health or safety.  
We may report a patient's name and other relevant data to the Department of Transportation if it is believed the patient's vision or physical or mental condition affects the patient's ability to exercise reasonable or ordinary control over a motor vehicle. Healthcare information, including treatment records and HIV test results, may be disclosed where disclosure is necessary to protect the patient.
- For worker's compensation  
We may disclose your health information to the extent such records are reasonably related to any injury for which workers compensation is claimed.

**CFPM** will not make any other use or disclosure of your protected health information without your authorization. You may revoke such authorization at any time, except to the extent that **CFPM** has taken action in reliance thereon. Any revocation must be in writing.

#### Your Rights Regarding Your Protected Health Information

You are permitted to request that restrictions be placed on certain uses or disclosures of your protected health information by **CFPM** to carry out treatment, payment, or healthcare operations. You must request such restrictions in writing. We are not required to agree to your request, but if we do agree, we must adhere to the restrictions, except when your protected health information is needed in an emergency treatment situation. In this event, information may be disclosed only to healthcare providers treating you. Also, a restriction would not apply when we are by law to disclose certain healthcare information.

You have the right to review and/or obtain a copy of your healthcare records, with the exception of psychotherapy notes, or information compiled for use (or in anticipation for use) in a civil, criminal, or administrative action or proceeding. **CFPM** may deny an access under other circumstances, in which case you have the right to have such a denial reviewed. We may charge a reasonable fee for copying your records.

You may request that **CFPM** send protected health information, including billing information, to you by alternative means or to alternative locations. You may also request that **CFPM** not send information to a particular address or location or contact you at a specific location, perhaps your place or employment. This request must be submitted in writing. We will accommodate reasonable request by you.

You have the right to request that **CFPM** amend portions of your healthcare records, as long as such information is maintained by us. You must submit this request in writing, and under certain circumstances the request may be denied.

You may request to receive an accounting of the disclosures of your health information made by **CFPM** for the six years prior to the date of the request, beginning with disclosures made after April 14, 2003. We are not required, however, to record disclosures we make pursuant to a signed consent or authorization. You may request and receive a paper copy of this Notice.

Any person or patient may file a complaint with **CFPM** and/or the Secretary of Health and Human Services if they believe their privacy rights have been violated. To file a complaint with **CFPM**, please contact the Privacy Officer at the following:

Nancy Bankston, Office Manager  
1503 Buenos Aires Boulevard, Building 150  
Lady Lake, FL 32159  
352-750-5882 Fax: 352-750-9947

It is the policy of **CFPM** that no retaliation action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance or violation of the privacy standards.

This Notice of Privacy Practices is effective April 14, 2003

This notice is prepared in accordance with the Health Insurance Portability and Accountability Act 45 C.F.R. 164.520